

## PRODUCTION AND OPERATION MANAGEMENT- (303) BBA -V

S.No.	Questions	A	B	C		ANSWER
1	The expected qualities of a product are	it satisfies the needs and expectations of the customer	It has a pleasing appearance and handles well	It has high reliability and functions safely over its intended life	<b>all of the mentioned</b>	<b>D</b>
2	_____ study is concerned with the determination of the amount of time required to	Method	Motion	Work	<b>Time</b>	<b>D</b>
3	The 4Ms does not include_____.	Men	Material	<b>Message</b>	Machinery.	<b>C</b>
4	In which type of production system the unit cost of production is low?	Combined production	<b>Continuous production</b>	Intermittent production	Custom production	<b>B</b>
5	5. All of the following decisions fall within the scope of operations management except for	<b>financial analysis</b>	Design of products and processes	location of facilities	Quality management	<b>A</b>
6	_____ may be defined as the ratio between output and input.	Production	<b>Productivity</b>	Batch production	Job production.	<b>B</b>
7	A _____ is something which is offered to customers to satisfy their needs or wants.	Process	Price	Promotion	<b>Product</b>	<b>D</b>
8	Production is the process by which raw materials and other inputs are converted in to _____.	<b>Finished Product</b>	Services	Satisfaction	Loyalty	<b>A</b>
9	The competitive advantage in the production function can be achieved through _____.	A High wastage	More cost	<b>Higher quality</b>	Lowest quantity	<b>C</b>
10	Which of the following industries should be located near the vicinity of raw materials?	Cycles	Televisions	Sewing machines	Steel mills	<b>D</b>
11	If all the processing equipment and machines are arranged according to the sequence of operations of a product the layout is known as	Product layout	Process layout	Fixed position layout	Combination layout	<b>A</b>
12	The following type of layout is preferred to manufacture a standard product in large quantity	Product layout	Process layout	Fixed position layout	Combination layout	<b>A</b>

**PRODUCTION AND OPERATION MANAGEMENT- (303) BBA -V**

S.No.	Questions	A	B	C		ANSWER
13	The following type of layout is preferred for low volume production of non standard products	Product layout	Process layout	Fixed position layout	Combination layout	B
14	In ship manufacturing, the type of layout preferred is	Product layout	Process layout	Fixed position layout	Combination layout	C
15	Raw Materials and WIP can be classified under _____	Indirect Material	Direct Material	Finished Material	Standard Parts	B
16	The first activity of Purchasing cycle is _____	Communicating requirement to the purchase	Source Selection and development	Recognizing the need for procurement	Inspection of goods	C
17	TQM stands for _____	Total Quality Management	Total Quantity Management	Total Qualitative Management	To question management	A
18	Kaizen is a _____ process, the purpose of which goes beyond simple productivity improvement.	weekly	daily	monthly	annual	B
19	"Poka-yoke" is the Japanese term for _____	Card	Fool proof	Continuous improvement	Fishbone diagram	B
20	Kaizen is a Japanese term meaning _____	continuous improvement	Just-in-time (JIT)	a fishbone diagram	setting standards	A
21	Which of the following is not an inventory?	Machines	Raw material	Finished products	Consumable tools	A
22	Which of the following is true for Inventory control?	Economic order quantity has minimum total cost	Inventory carrying costs increases with quantity per order	Ordering cost decreases with lot size	All of the above	D
23	Re-ordering level is calculated as	Maximum consumption rate x Maximum re-order	Minimum consumption rate x Minimum re-order	Maximum consumption rate x Minimum re-order	Minimum consumption rate x Maximum re-order	A

**PRODUCTION AND OPERATION MANAGEMENT- (303) BBA -V**

S.No.	Questions	A	B	C		ANSWER
24	The nerve center or brain of any computer sys	CPU	Storage device	ALU	Monitor	A
25	Maintenance consist of the following action(s)	Replace of component	Repair of component	Service of component	All of the above	D
26	The following is (are) scheduled maintenance	Overhauling of machine	Cleaning of tank	Whitewashing of building	All of the above	D
27	The supply chain concept originated in what disci	marketing	Operation	Logistics	Production	A
28	. A _____ encompasses all activities associated with the flow and transformation of goods from the raw material stage, through to the end user, as well as the associated information flows.	production line	supply chain	marketing channel	warehouse	B
29	_____ involves verifying the physical quantities of stores in hand.	Pricing of Issues	Material control	Stock taking	None	C
30	In ABC analysis the category 'A' includes items with small quantity but high _____.	Weight	Value	density	None	B
	<b>Questions of 2 Marks</b>					
1	Explain transformation Model.					
2	Define Center of Gravity Method.					
3	How product location is different from product layout.					

**PRODUCTION AND OPERATION MANAGEMENT- (303) BBA -V**

S.No.	Questions	A	B	C	ANSWER
4	Explain Predictive Maintenance.				
5	Explain waste in KAIZEN.				

